



# PROCLAMATION

**WHEREAS**, Everyday, residents and visitors contact 211 to access free and confidential crisis and emergency counseling, disaster assistance, food, healthcare and insurance assistance, stable housing and utility payment assistance, employment services, veteran services and childcare and family services; and

**WHEREAS**, 211 provides expert, caring help by listening, identify underlying problems and connecting people in need with resources and services in their community that improve their lives; and

**WHEREAS**, 211 meets real needs in real time. In 2019 alone, 211s across the United States answered almost 11 million calls and almost 1 million texts, chats and emails, helping millions of people with life-changing support. In Pinellas County, 211 handled 121,289 requests for assistance and provided \$1,281,425 in financial assistance to those in need to prevent evictions and ensure sustainability of water and electric for our most vulnerable residents; and

**WHEREAS**, 211 tackles root causes of a client's problem by identifying the presenting underlying issue and connecting them with a wide range of available resources that meet their needs, not just the one that prompted the call, text or email; and

**WHEREAS**, 211 has its "finger on the pulse" of our community's greatest needs, providing health and human service trend data to local community planners; and

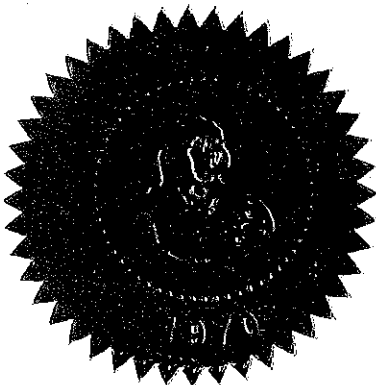
**WHEREAS**, 211 makes the social services ecosystem more efficient by ensuring people in need are connected to community services that can help them;


**NOW, THEREFORE**, I, Leslie Waters, by virtue of the authority vested in me as Mayor of the City of Seminole, Florida and on behalf of the entire City Council, do hereby Proclaim, February 11, 2020 as

*"National 2-1-1 Day"*

in the City of Seminole, Florida, and urge all our fellow citizens to join me in this special observance.

**IN WITNESS WHEREOF**, I have hereunto set my hand and caused the Seal of the City of Seminole, Florida to be affixed this day of January 28, 2020.



  
Leslie Waters, Mayor